



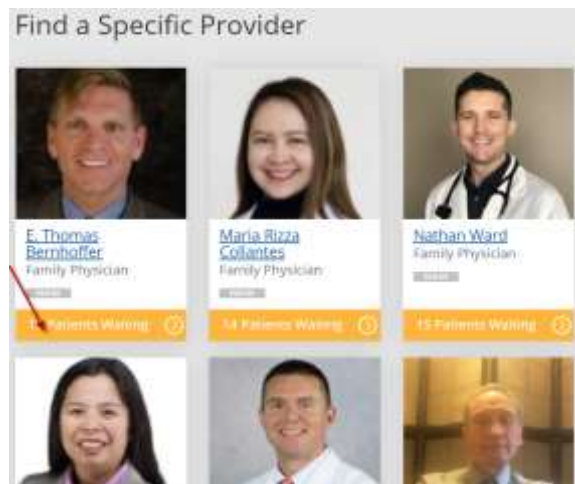




- 3) Enter your personal information, create a password, and click sign up.

- 4) Fill in the needed information, enter your insurance as “Cigna”, and you must enter “Boilermakers” for your service key to ensure the visit is free of charge. If you are required to make a payment, you have not entered the service key correctly.

- 5) When you're ready to have a visit, after signing in, you will be shown a list of available providers to choose from.



- 6) After choosing a provider, informational videos will display while you wait for your provider to prepare for the visit. Due to the COVID-19 pandemic, please anticipate longer than usual wait times. When the provider becomes available, the provider will appear on your screen to begin your visit.

